

# Lexington County Fire Service Customer Satisfaction Questionnaire

1. What type of service did Lexington County Fire Service provide for you?

*Check all that apply.*

Fire

Medical

Vehicle Wreck

Rescue

Public Service

2. How courteous were the fire service members that assisted you?

*Mark only one.*

	1	2	3	4	5	
<hr/>						
Unexceptional						Exceptional
<hr/>						

3. Did the firefighters arrive in a timely manner, how would you rate their response time?

*Mark only one.*

	1	2	3	4	5	
<hr/>						
Unexceptional						Exceptional
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4. Did the firefighters answer all your questions completely?

*Mark only one.*

Yes

No

5. How would you rate the overall quality of service the firefighters provided for you?

*Mark only one*

	1	2	3	4	5	
Poor						Superior

6. Any additional comments to help us improve or concerns you may have.