



9532 Liberia Avenue
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March 16, 2026

Angela Gunter
Lexington County Communications Center
434 Ball Park Road
Lexington, SC 29072

Chief Gunter,

On March 14, 2026, your agency was awarded *Public Safety Communications Accreditation with Conditions* by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®). The following condition(s) apply:

A Compliance Services Review of standard 1.2.9 (Multiyear Plan) will occur during the agency's next web-based assessment to verify compliance. A report of the findings will be provided to the Commission no later than the May 2027 meeting in Bonita Springs, FL.

The process of CALEA Accreditation begins with a rigorous self-assessment, requiring a review of policies, practices, and processes against internationally accepted public safety standards. This is followed by an assessment by independent assessors with significant public safety experience. Additionally, public feedback is received to promote community trust and engagement. Structured interviews are conducted with select agency personnel and others with knowledge to assess the agency's effectiveness and overall service delivery capacities. The decision to accredit is rendered by a governing body of twenty-one Commissioners following a public hearing and review of all reporting documentation.

CALEA Accreditation is a continuous process and serves as the foundation for a successful, well managed, transparent, community-focused public safety agency. Your participation in the process represents your agency's acceptance of the continuous obligation for professional excellence in the field of public safety. This requires compliance with current applicable standards for your agency, and those promulgated by the Commission in the future.

If you discover you need any further information as it relates to this matter, please contact your assigned Regional Program Manager.

On behalf of the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®), we commend you and the Lexington County (SC) Communications Center for demonstrating a commitment to professional standards in policy and practice.

Sincerely,

W. Craig Hartley, Jr.
Executive Director



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Again, congratulations on your most recent CALEA® Accreditation. As you move into the next four years, we are providing you with anticipated dates for your web-based and site-based assessments. **Please note the change to the web-based assessment date time frame, as we have modified them to reflect a more accurate four-year review.**

The Lexington County (SC) Communications Center Accreditation Year 1, 2, 3 and 4 web-based assessments are predicted to occur during the following weeks:

Year 1: October 9 – 17, 2026

Year 2: October 1 – 9, 2027

Year 3: September 29 – October 7, 2028

Year 4: August 31 – September 8, 2029

The Lexington County (SC) Communications Center site-based review is anticipated for the week of October 15, 2029. CALEA reserves the right to modify assessment dates based on scheduling and/or staffing needs.

Agencies are required to follow CALEA's best practices for continued compliance, located on the CALEA website under [tools and tutorials](#).

As a reminder, you should log into the CALEA Information Management and Reporting System (CIMRS) and complete or update agency information as needed. You are required to remit annual status reports for the next three years, through CIMRS, to document progression of continuous organizational improvement. The report is due not later than 30 days after your award anniversary date of March 21.

If you have any questions or need additional information, please contact your Regional Program Manager.

Sincerely,

W. Craig Hartley, Jr.
Executive Director